

# MURPHY'S KYUQUOT 2020 FISHING LODGE OPERATIONS

## CLIENT CONDUCT PLAN:

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### 1. GOAL

The goal of this plan is to keep communities, clients and employees, safe and healthy, and to eliminate the risk of exposure to COVID-19 during operations. British Columbia Health Authority (BCHO) and WorkSafeBC guidelines have been relied upon to establish procedures intended to keep everyone safe during these “unusual” times, fishing with Lodge’s.

We thank you for your support and commitment to this goal.

### 2. ADVANCE PREPARATION

**Please plan for your trip well in advance.** Think through what you need to bring and shopping for gear or other items should take place in your home community. Ensure you have enough personal items for the duration of the trip. There are NO stores in Kyuquot available this summer.

**Facemasks** (Bandanas, Buffs or non-medical masks) or clear full face shields are mandatory. Please bring facemasks and wear them whenever you are in proximity to others who do not share your arriving Travel Pod. If you do not have one upon arrival, we will have one for you, free of charge.

While it is discouraged, if you do need to stop for any reason while travelling to your destination you must adhere to BCHO guidelines and please use a facemask. Sanitize or wash your hands prior to entering and after leaving a business.

**Rain Gear and Boots:** This year lodge’s is not permitted to provide personal rain gear since it is considered under these rare 2020 circumstances, to be personal equipment. Please bring boots, foul weather gear and dress for a range of weather conditions.

**Kyuquot does not have medical facilities to serve Covid-19** and we are not willing to put these small clinics at risk. If symptoms arise during your stay you will be directed to seek medical advice outside of the community at mainstream hospitals such as Campbell River. Be prepared to depart immediately in the vehicles you arrived in to seek medical attention. Lodge’s will provide marine vessel transportation to your vehicles.

**3. 48 HOUR PRE ARRIVAL ONLINE HEALTH CHECK IN** - Our office will provide you with an online health attestation that is mandatory. Guests arriving with symptoms of Covid19 will be denied unloading in Fair

Harbour. If you are ill, please don't come. Instead, give us a call, we will miss you, but rest assured that Lodge's will help you defer your trip to another time, a safer time, and not lose your investment.

#### **4. FAIR HARBOUR ARRIVAL INSTRUCTIONS**

Attached in your documentation is a Lodge's PARKING PASS. Print this and arrive to Fair Harbour with it on your dash in a highly visible location before entering the Fair Harbour Grounds.

Park in designated Lodge parking on the right-hand side of the road, right of the fuel tanks.

Our host will meet you at your vehicle (do not unload immediately upon arrival) wait in your vehicle for our host. If you do not see a host immediately, please stay by your vehicle, do not proceed to dock or loading zone. We will find you!

Welcome Briefing Includes:

- Complementary face mask if you don't have one

- 30 ml Hand Sanitizer for the trip

- Fair Harbour Conduct Plan – TBA FH

- Description of queue and loading plan

- Washroom directions and protocols

- Please have your fishing license handy as well for inspection – We need the license #

#### **5. AT THE LODGE AND IN THE BOATS**

Report any symptoms of COVID-19 immediately to the nearest available Lodge employee.

Facemasks (Bandanas, Buffs or nonmedical masks) or clear full-face shields are mandatory. wear them whenever you are in proximity to others who do not share your Travel Pod. They will be required to be worn on the boats at all times.

You will see a plethora of ongoing cleaning and supplies for sanitation throughout the lodge facilities. When you use a common area washroom, we ask that you sanitize key areas after use. Instructions and supplies are in every washroom.

Once you have reached the lodge, movement outside of lodge property will not be permitted except for guided fishing. What goes on at the lodge, stays only at the lodge! We are adjacent to a very special community that we must protect them 100%. Please respect our commitment to the village of Kyuquot.

Thank you for your support, we look forward to having a safe and awesome season. We look forward to seeing you soon!